

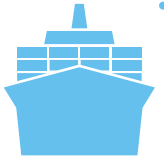


PROJECTS



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TRADE FACILITATION PLATFORM



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BAHAMAS



Customer

Bahamas Customs and Excise Department

Project

Click2Clear (C2C) – 2017

Solution

Click2Clear platform facilitates a single access point for traders and businesses within Bahamas to connect to various government agencies for clearing their imports and export cargo. The system streamlines processes within the Customs Department to facilitate the flow of trade more efficiently.

Result

The platform reduces time and costs of trade and business transactions for private sector users while gathering and sharing relevant information among government agencies to simplify processes and optimise revenue collection.



BOTSWANA



Customer

Botswana Unified Revenue Service (BURS)

Project

Botswana Customs Management System – 2015

Solution

The CMS will facilitate the management of Customs services, including the collection and accounting of Customs duties and levies. The system will also enhance the efficiency of Customs, improve security and shorten the time for goods clearance to benefit the local business community. Apart from incorporating international best practices, the applications in the CMS are also configurable for future expansion.

Result

Enhanced efficiency, improved security and significant reduction in processing time for goods clearance.



BRUNEI



Customer

Royal Customs & Excise Department

Project

Brunei Darussalam National Single Window – 2012

Solution

An Electronic Single Window platform for the exchange and submission of trade information and documentation by businesses and trading community to the controlling agencies.

Multiple declarations are consolidated into single declaration and submitted electronically to multiple agencies for approval, making it easier to trade and reducing the cost of doing business.

Result

Increased traceability, prevention of data manipulation and increased business efficiency in the trading community.



CAMBODIA



Customer

Kingdom of Cambodia, Ministry of Commerce

Project

Cambodia eCO (Electronic CertOfOrigin) – 2015

Solution

This project is part of the ICT Master Plan for the Ministry of Commerce, to design and develop a CertOfOrigin System (COS) as a web-enabled application for the unified processing of CertOfOrigin's across three departments involved in the process at the Ministry of Commerce headquarters and provincial level. The COS will provide the necessary functionality that allows electronic registration and renewal of the company's permission to apply for CertOfOrigin, electronic preparation and submission of CO applications, electronic payment processing, workflow approval, certificate generation and reporting functionality.

Result

The result is a transformation of all current manual processes to an automated web-enabled system. Processing time is significantly reduced with improved efficiency as the system is able to reach provincial or even rural areas without the users having to travel to the nearest processing agency.



CHILE



Customer

Ministry of Finance

Project

Sistema Integrado de Comercio Exterior (SICEX-Integrated Foreign Trade System) – 2012

Solution

SICEX is a Single Window system that streamlines foreign trade export, import and transit of goods in Chile. The system provides the trading communities a platform to exchange documents and information with their stakeholders efficiently and also offers visibility and access to the central database through internet based interfaces.

Result

The trade process was streamlined through the seamless exchange of information, while goods have improved traceability, and the risk of tampering and forgery of products are also lowered; thus resulting in an overall improvement to the efficiency of the trading communities and enhancement of the country's competitive edge.



DJIBOUTI



Customer

Djibouti Port and Free Zone Authority (DPFZA)

Project

Djibouti Port Community System – 2017

Solution

Implementation of a Port Community System to improve the trading environment in Djibouti.

Result

Improved Djibouti's trading environment by allowing traders to leverage on an electronic platform to submit/apply trade documents. This implementation increases the port efficiency of Djibouti as stakeholders and the port utilise a common platform to enhance port operations.



GHANA



Customer

Ghana Customs

Project

Ghana Integrated Customs Clearance System (GICCS) – 2009

Solution

A web-based system to facilitate Customs Excise and Preventive Services' (CEPS) control of landed cargo.

Result

Improved efficiency and enhanced transparency of cargo status for commercial users.



INDIA



Customer

Indian Ports Association

Project

Port Community System – 2006

Solution

A Single Electronic Window for all port community stakeholders to access critical information readily and securely.

Result

The centralised electronic message switching facility and database allowed messages in multiple protocols to be exchanged easily among disparate ports in the community. It also enhanced customs authorities' ability to track the movement of goods.



KENYA



Customer

Kenya Trade Network Agency (KENTRADE)

Project

Kenya National Electronic Single Window System (KNESWS) – 2012

Solution

A Single Window system that integrates stakeholder systems in the cargo clearance process that will reduce delays and cost associated with clearance of goods at the Kenyan border, while maintaining the requisite controls and collection of levies, fees, duties and taxes, where applicable, on imports or exports.

Result

Aiming to become a world class nation with a fully transparent, secure, efficient, and predictable border environment that is relevant to international standards and conventions, Kenya's Single Window system will provide a one stop integrated service with a co-ordinated view of the government to the customers and reduce their administrative and logistical processes for supporting the trade growth. Separately, the system will also provide an efficient, effective and collaborative process through elimination of duplicated processes and standardise the operations to reduce unnecessary variations/exceptions that will improve the service time.



MOZAMBIQUE



Customer

Mozambique Customs

Project

TradeNet® ICMS – 2010

Solution

A Single Electronic Window system that offers a complete manifest submission module, including manifest submission, Customs declaration, transit, guarantee, processing of Customs duties and fees, payment process, risk management, release process, temporary imports/exports of vehicles, warehousing, offence management, auction management and permit/licence issuance.

Result

Simplified and streamlined Customs clearance for the trading community; more efficient and reliable management of manifests for both sea freight and air freight.



OMAN



Customer

Royal Oman Police

Project

Customs BAYAN Project – 2013

Solution

A system that enables efficient, effective and collaborative Customs clearance by linking government agencies and the trading community electronically.

Result

Increased Oman cross border trade through simplified standard processes with transparent border operations and data exchange between various stakeholders.



QATAR



Customer

ictQatar and Customs & Ports General Authority (CPGA)

Project

Qatar Customs Clearance Single Window (QCCSW) – 2008

Solution

A single electronic interface linking the trading community with the relevant government agencies to facilitate data exchange for Customs clearance; including information on good declarations, cargo manifest submission, pre-arrival details, inspection, duties payment, post-audit clearance and cargo release modules.

Result

Improved efficiency and reduced Customs administration costs through an integrated, one-stop electronic platform.



PANAMA



AWARD
WINNING
PROJECT

Customer

Ministry of Industry & Commerce

Project

Single Window (VUCE) – 2013

Solution

A Single Window system that electronically links the trading community and government agencies. The system will streamline trade processes, facilitates data exchange between approving agencies and Customs for the issuance of licence and permits, while reducing the barriers to international trade.

Result

Trade processes are expected to be streamlined, with enhanced seamless exchange of information and operational efficiencies.

Customer

Colon Free Zone Administration

Project

Electronic Commercial Movement Declaration System (DMCE) – 2007

Solution

A system that enables users to submit declarations and documentation electronically to the Colon Free Zone Administration and Panama Customs; enable interfacing with other stakeholders, such as the Chamber of Commerce and banks.

Result

Provided users a 360-degree view of the movement of goods within the free zone and enhanced Panama's position as an international trade and logistics hub.

Customer

Panama Customs Authority

Project

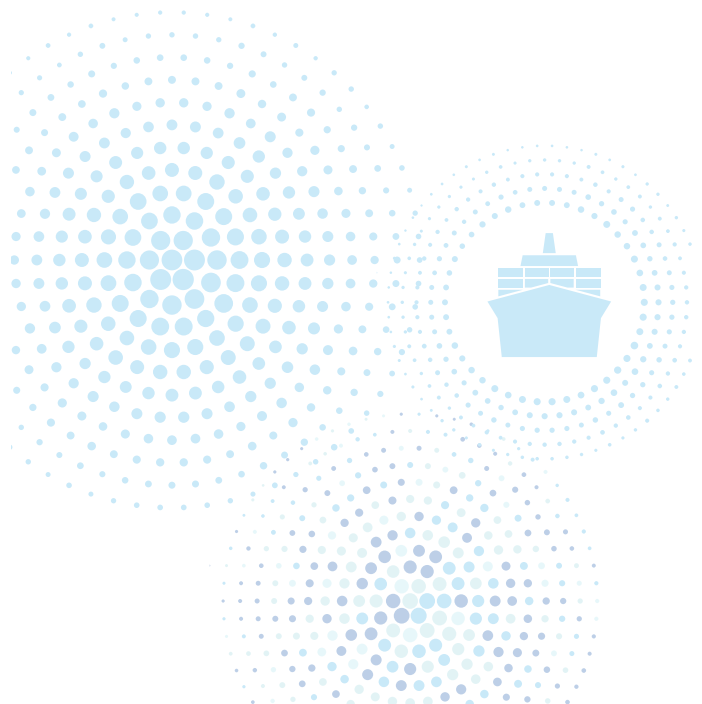
Sistema Integrado de Gestion Aduanera (SIGA) – 2008

Solution

The SIGA system comprises major Customs documentation modules to improve the ease of doing business, including online business registration, import and export, payment management, container tracking and other services.

Result

This system enables smoother trade through more efficient and transparent documentation, timely statutory approvals and stronger valuation systems which enhances Panama's position as an international trade and logistics hub.





SINGAPORE



AWARD
WINNING
PROJECT

Customer

Singapore Customs

Project

TradeXchange® – 2005

Solution

A neutral and secure trade platform that facilitated the exchange of information within the trade and logistics community.

Result

The trade and logistics community enjoyed simplified and seamless trade transactions through a single interface with improved efficiency and lower business costs.

Customer

Singapore Customs

Project

Tradenet – 1989

Solution

The world's first nationwide electronic trade network that united over 35 controlling agencies, enabling businesses to submit trade permit applications and receive permit approvals within seconds via the internet.

Result

Streamlined processes, increased efficiency and significant cost savings.





SAUDI ARABIA



AWARD
WINNING
PROJECT

Customer

Public Investment Fund (Ministry of Finance)

Project

SaudiEDI – 2002

Solution

An electronic application linking the sea ports, airports and dry ports in the Kingdom with the Customs, port authorities and various government agencies, and to provide import and export declarations, manifest submissions and delivery order eServices.

Result

Increased efficiency in goods clearance and 50% reduction in time needed to bring merchandise into Saudi Arabia; greatly enhancing the Kingdom's economic competitiveness.



SAINT LUCIA



Customer

Office of the Prime Minister, Department of Public Service, Government of Saint Lucia

Project

Electronic Port Community Single Window Consultancy – 2019

Solution

A consultancy report was commissioned to assess and analyse the trading eco-system, infrastructure and legal framework for the establishment of an Electronic Port community Single Window. The report also developed a change management framework, focusing on stakeholder engagement and public awareness.

Result

The report provided recommendations to the Saint Lucia Government to streamline trade processes, reduce time and cost in the trading and business communities, while enhances the country's competitiveness.



SURINAME



Customer

Ministry of Trade, Industry & Tourism (MTIT)

Project

Suriname Electronic Single Window – 2017

Solution

An Electronic Single Window that integrates Import and Export operations, including Foreign Currency Control Division (a division of MTIT), Customs and Other Government Agency (OGA) operations. It provides automation and advanced trade analytics, linking the Government with the trading community electronically for increased efficiencies.

Result

This system improves the country's business competitiveness and increases efficiencies.



TRINIDAD & TOBAGO



AWARD
WINNING
PROJECT

Customer

Government of the Republic of Trinidad and Tobago (GORTT)

Project

TTBizLink – 2009

Solution

TTBizLink connects 25 separate government departments/agencies across ten government ministries. It provides private sector stakeholders an electronic and secure paperless platform to access government services such as permits and licence issuance, company and business registration, work permit processing, electronic certificate of origin, fiscal incentives and import duty concessions, Goods declaration processing, Arrival/departure Notice processing, Submission of applications for Water and Electricity.

Result

The system has achieved more than 90% reduction in application processing time, and improved service levels and efficiencies across many government agencies. It has also transformed key trade and business related services and positioned Trinidad and Tobago as a world class business hub.

**Customer**

Abu Dhabi Customs Administration (ADCA)

Project

Business Process Excellence Program – 2019

Solution

Provide consultancy services to ADCA on Customs core processes. The consultancy involves :

1. Deep understanding of current processes and procedures in Customs operations across all sections, functions and port locations.
2. Conduct gap analysis and assessment based on world-class practices, guidelines, standards and perform benchmark against best practices.
3. Develop a detailed to-be state for the re-engineered processes and procedures.

Result

The study provided recommendations and best practices for adoption to achieve business process excellence.

Customer

Federal Customs Authority

Project

Auto Duty Transfer System (ADT) – 2015

Solution

ADT is the next generation system of Maqasa Clearance and Statistics System (MCS), commissioned to achieve real-time Customs duties settlement amongst GCC countries. New business and technical frameworks were established in UAE Customs operations together with seven local customs administrations. ADT won the "Emirates Ideas Award 2017" organised by the Dubai Quality Group in the innovation category of Smart Government.

Result

UAE Customs together with seven other local customs administrations are able to transmit and exchange real-time customs duty information seamlessly between Local Customs and GCC countries.

Customer

Federal Customs Authority

Project

Cash Declaration System (Passenger/Cargo) – 2012

Solution

The system captures declarations made by individuals entering or leaving the country by land/air/sea, especially those who are carrying cash of defined value.

Result

The Central Bank and Federal Security Agencies are able to capture and analyse cash/cargo declarations made by arriving and departing individuals (i.e. foreigners and citizens in/out of UAE).

Customer

Federal Customs Authority

Project

Circulars and Permits System – 2012

Solution

The system streamlines, automates and manages the process of issuing and processing circulars and trade permits in the UAE. It allows seamless integration with other federal and government entities over an electronic middleware gateway. With disparate commercial systems deployed in other entities, an approach to integrating them and making the information flow across various systems seamlessly is the key to realising the vision of FCA.

Result

The Circulars System is a centralised platform to author, review, approve and publish Federal Circulars on security, trade, customs and control. The system helps Federal and Local Agencies real time and spontaneous access to a repository of circular notifications. The system also helps the trading community a single centralised portal to lookup current and up to date information on Restrictions, Instructions to trade in UAE. The system also provides secure platform to exchange confidential notification and circulars among the Federal and Local Agencies. The Permits System simplifies the application and processing of Federal Trade permits process for all federal entities, allowing greater visibility, transparency in approving, managing and reconciling permits for better accountability, enforcement and tracking.



Customer

Federal Customs Authority

Project

Unified Trader Code and Data Sharing System – 2010

Solution

The system links up the registries of Local Customs Departments, thereby allowing the Federal Customs Authority to automatically register traders in the UAE and perform Risk Data Sharing between relevant Local Customs, Security Agencies and Risk Grade Traders at a national level.

Result

UAE is able to issue a Single National Unified Trader Code for every trader in the UAE. Federal Customs Authority is able to perform Risk Information Sharing between seven Local Customs Departments and other agencies.

Customer

Federal Customs Authority

Project

Maqasa Clearance and Statistics System – 2010

Solution

The system automates the Gulf Cooperation Council (GCC) claims clearance process and generates the UAE trade statistics to meet the reporting requirements of both external and internal agencies.

Result

UAE is able to electronically perform claims clearance process (Maqasa Clearance and Statistics System) with the GCC Countries. It enables the collection and consolidation of trade statistics data from seven local customs departments, allowing nationwide reports to be generated electronically.





LEGAL



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EASTERN CARIBBEAN

(Anguilla, British Virgin Islands, Saint Lucia, Saint Kitts & Nevis)



Customer

Eastern Caribbean Supreme Court

Project

eLitigation Programme for Eastern Caribbean Supreme Court – 2018

Solution

Implementation of an eLitigation system for the electronic management of cases for all Courts within the jurisdiction of Eastern Caribbean Supreme Court, and the Organisation of Eastern Caribbean States Member States and Territories.

Result

Increased operational efficiency of the Courts, and improved transparency and access to Court services.



KAZAKHSTAN



Customer

Astana International Financial Centre (AIFC) Court and International Arbitration Centre (IAC), Astana International Financial Centre Authority

Project

AIFC eJustice System for AIFC Court and International Arbitration Centre (IAC) – 2019

Solution

The AIFC eJustice System is an online electronic case filing and management system supporting AIFC Court and IAC's domestic and international users for both civil and commercial disputes. It helps users file their cases efficiently and streamlines the judicial and arbitration process.

Result

Increased efficiency and transparency of the AIFC judicial system and establishes AIFC as a major financial centre in the world.



MAURITIUS



Customer

Supreme Court of Mauritius

Project

Mauritius eJudiciary – 2010

Solution

An integrated Court administration platform to facilitate seamless case filing, notary services and legal research. It serves as a single user interface where Court cases can be managed more effectively.

Result

Greater judicial transparency and efficiency promoting professionalism and facilitating citizens' access to justice.



NAMIBIA



AWARD
WINNING
PROJECT

Customer

Ministry of Justice

Project

eJudiciary System – 2011

Solution

The system allows the judiciary to manage Court documents and case activities electronically, leveraging on advanced anti-tampering technology to validate authenticity of case documents in the online repository.

Result

The system reduces overall operating costs and brings about greater efficiency and transparency for the legal community in Namibia.



QATAR



Customer

Qatar International Court and Dispute Resolution Centre

Project

Case Management System for QICDRC – 2018

Solution

A dynamic case management system that provides document lodgement, storage, retrieval, reporting and management functions, calendaring, deadlines, document protection, consolidated case histories, data tracking, management reports, and task automation.

Result

Expected to improve efficiency and availability of key performance matrices across various functions of QICDRC.



THAILAND



Customer

Thai Arbitration Institute

Project

E-Arbitration System (EASY) – 2019

Solution

Thailand Arbitration Institution is responsible for dispute resolution by arbitration targeting both commercial and civil matters. An internet based electronic case filing and management system supporting TAI in arbitral proceedings and streamlines the arbitration processes.

Result

Increased efficiency and transparency of Thai Arbitration Institute. Improved arbitral proceedings by providing the administration with promptness and effectiveness.



UNITED ARAB EMIRATES



Customer

Ministry of Justice

Project

eJustice Programme – 2008

Solution

A system that enables seamless integration of processes and services case filing, legal research, notary services, as well as case and document management.

Result

Enhanced transparency and efficiency of the judiciary and greater access to the legal regime for citizens and businesses in the UAE.





SINGAPORE



Customer

Singapore State Courts

Project

Online Dispute Resolution System (ODR) – 2019

Solution

A virtual environment for parties to resolve their disputes by participating in the management and progress of their cases, at their convenience without the need for face-to-face meetings. The system includes three core modules.

1. Outcome Simulator - generates likely outcome(s) for a specific case scenario based on data and information provided by a user.
2. eSettlement - a platform that allows users to exchange offers based on the results generated from the Outcome Simulator and negotiate with a view to resolve the case without commencing court proceedings.
3. eADR (Alternate Dispute Resolution) - a platform for on-line negotiation facilitated by a Judge-Mediator for cases which the parties are unable to resolve on their own.

Result

With the implementation of ODR, the parties involved in dispute will be guided by the system about the possible liability or compensation if the matter proceed for trial. The outcome will be based on relevant facts surrounding both the accident and injuries sustained as provided by the respective parties. With sufficient information, parties be are able to make informed decisions to settle claims and resolve cases on their own, without commencing court proceedings. This will result in significant reduction in cost and time to the parties and also benefits courts as the volume of cases and backlog reduces.

Customer

Singapore Judiciary

Project

Integrated Electronic Litigation System (eLitigation) – 2008

Solution

This solution provides template-based filing, integrated due diligence, case and data validation with agencies, case management and tracking, and resource management, leading to seamless paperless litigation processes.

Result

This solution replaced EFS, providing greater efficiency in the value chain, resulting in more seamless connection, collaboration and transaction between courts, government agencies and legal content providers; enabling the Singapore judicial system to maintain its rank among the fastest in the world.





DIGITAL GOVERNMENT



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BAHRAIN



AWARD
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PROJECT

Customer

Bahrain eGovernment Authority (eGA)

Project

National Authentication Framework – 2011

Solution

This nationwide authentication platform manages and safeguards customer identities across multiple service delivery channels and various ministries, enabling users to enjoy the convenience of using a single electronic identity to access a wide range of government services.

Result

Reduced operating expenses of government administration while ensuring high quality, efficient and secure service delivery.



FIJI



Customer

Ministry of Economy, Government of Fiji

Project

Fiji Digital Government Transformation Project – 2017

Solution

The project includes the development, delivery and maintenance of:

1. Mobile Applications
2. Common Services: eProfile, eAuthentication and ePayment Enablement
3. Fiji Government Data Exchange Platform with People Data Hub, Business Data Hub
4. Transformational Systems: Birth, Death & Marriage (eBDM), and Registrar of Companies (e-ROC)

Result

The digital transformation streamlines processes and improves productivity and efficiency for the respective government agencies in interacting with citizens and businesses.



INDIA



Customer

Stock Holding Corporation of India Limited

Project

eStamping – 2006

Solution

An optical document security solution that digitally stamps documents to safeguard against duplication and fraud.

Result

Convenience enabled by round-the-clock transactions from anywhere, as well as assurance of documentation authenticity in the States of Gujarat, Karnataka, Delhi, Maharashtra and Assam.



OMAN



Customer

Public Authority for Manpower Register (PAMR)

Project

National Integrated Manpower Register System (NIMR) – 2015

Solution

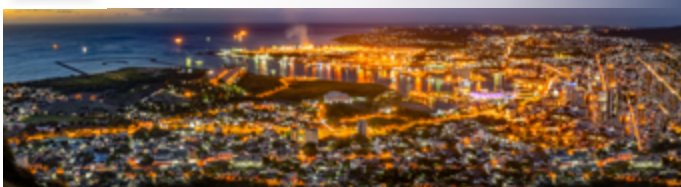
NIMR is an eServices portal that links employment seekers with job providers, to relevant opportunities in the public and private sectors. The system also provides up-to-date data of Oman's aggregated manpower database for analysis.

Result

The system enables Omani citizens to access employment information easily, while facilitating effective nomination and matching of employment seekers to job providers from government agencies, military, security and private sectors responsible for manpower. PAMR will be able to analyse up-to-date information, such as employment, education, training and social information from the aggregated manpower database. The analysis will enable PAMR to monitor job market trends, and assist stakeholders to roll out relevant education and training programmes. It will also help PAMR to plan and develop policies to establish clearer processes for job applications, and improving transparency and visibility for job seekers and providers.



MAURITIUS



Customer

Prime Minister's Office

Project

Mauritius National Identity Scheme – 2012

Solution

A solution that replaces paper-based national identity cards with polycarbonate smartcards for all citizens. This process establishes a reliable set of citizen data which can be used for online services.

Result

Leading edge security features on polycarbonate cards, coupled with advanced encryption technology that secures citizen data on the smartchip, reduces the risk of identity fraud and theft. Setting up a trusted repository of citizen data makes electronic identity authentication possible, allowing identify authentication and personalisable online e-services.



SINGAPORE



Customer

Monetary Authority of Singapore

Project

Monetary Authority of Singapore SGS Bond Application – 2015

Solution

The system manages the submission and redemption of Singapore Government Security (SGS) bonds, Treasury-Bills and MAS-Bills. Primary Dealers are able to submit their request to the system for bonds processing.

Result

Streamlined process and significant reduction in application and processing time, enabling citizens to apply Singapore Government Security (SGS) bonds, Treasury-Bills and MAS-Bills more efficiently.

Customer

Infocom Development Authority

Project

OneInBox – 2011

Solution

A single and secured platform for citizens and businesses to receive electronic correspondences from the Government, in place of hardcopies.

Result

Greater convenience to individuals as they can access government correspondences anywhere, anytime. The system will also allow individuals and businesses to perform transactions with the government immediately upon receiving the electronic correspondence.

Customer

Infocom Development Authority of Singapore

Project

Integrated Business Licensing System – 2011

Solution

A one-stop service portal for licence, compliance and portfolio management in the business licensing application process, integrating more than 250 business licences from 18 government agencies in Singapore.

Result

Business owners enjoy greater accessibility through a streamlined and consistent user experience. Quick and consistent implementation of multi-agency changes accelerates decisionmaking on licence applications, saving time and minimising inaccuracies.

Customer

Accounting and Corporate Regulatory Authority Singapore

Project

Financial Information System – 2011

Solution

ACRA taxonomies used in existing XBRL (extensible business reporting language) system are created based on IFRS (International Financial reporting standards) Taxonomy 2006, issued by the IFRS foundation. It enables companies to prepare their financial statements in accordance to the required Accounting standards. The FIS project brought the Singapore taxonomy up to date with the IFRS taxonomy and provide a flexible tool for companies to conduct the filing of their financial statements. This project involved the design, development and implementation of a tool that used a Taxonomy framework and was compliant with the reporting standards in Singapore which are IFRS, SFRS & SFRS for small entities.

Result

Companies enjoy greater accessibility through the usage of a unified system and interface. The system ensures standardised business reporting by business entities and ensures that the proper accounting standards are adhered to.

Customer

Ministry of Finance

Project

SingPass (Singapore Personal Access) System – 2006

Solution

A secure and user-friendly e-identity and password authentication platform that enabled over 3 million Singapore citizens and eligible users to access government eServices in Singapore.

Result

With a personal e-identity and password, users could access more than 200 eServices offered by over 60 government agencies.



RWANDA



Customer

Government of Rwanda

Project

iRembo – 2014

Solution

A Private-Public Partnership project to provide a digital platform for all Government-to-Citizen (G2C) and Government-to-Business (G2B) transactions. Besides digitalising existing manual services, the solution also includes capacity building and extending the platform to Third Party Services.

Result

Significant reduction in over-the-counter applications and processing time. iREMBO will form the core of the fourth and final phase of the National Information and Communication Infrastructure Plan (NICI) to transform the country from an agricultural-based economy to a knowledge-based one by the year 2020.



SAINT LUCIA



Customer

Office of the Prime Minister, Department of Public Service, Government of Saint Lucia (GOSL)

Project

Digital Government Platform Consultancy – 2019

Solution

A consultancy report was commissioned to

1. Develop a Digital Transformation roadmap for the G2C and G2B services
2. Re-engineer business process of services
3. Assess the GOSL infrastructure
4. Review both the Horizontal and Vertical laws
5. Develop a change management framework, focusing on stakeholder engagement and public awareness

Result

The report provided recommendations for a digital transformation to improve government services to better engage its citizens, investors and businesses.



SRI LANKA



Customer

The Information and Communication Technology Agency of Sri Lanka (ICTA) and the Ministry of Public Administration and Home Affairs

Project

eDivisional Secretariat – 2008

Solution

A single window application that enables citizens to submit and complete online service requests to the various divisional secretariats.

Result

Simplified, seamless and real-time communication between government and citizens, and efficient access to government services across different agencies.



TRINIDAD & TOBAGO



Customer

Ministry of Planning and Development

Project

DevelopTT – 2018

Solution

As part of its initiative to improve the ease of doing business ranking, the Ministry of Planning and Development embarked upon a system to streamline the process of construction permit applications and cut down waiting time for securing the permits. The system connects to 14 Municipal Corporations and 15 other regulatory agencies involved in the process and automates the submission, processing and approval of the construction permit.

Result

The process is revamped and accelerated the application and approval of the construction permits providing a centralised platform for ease of data sharing and outreach to other agencies and ministries. The Geographic Information Systems (GIS) component within the system provides accurate construction permit applications and improve the 'Dealing With Construction Permits' indicator in the Ease of Doing Business to improve Trinidad and Tobago's economy and investment climate.